**Cognitive Walkthrough for the UNINOTE project**

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**Task 1.a:** add the course *Human-Computer Interaction* (present in the courses list***)***to your courses list.

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| **Action1: press the button *“Join a new course”* in the *“My Courses”* page.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 2: scroll the courses list in the page *“Courses list”* until you find the *Human-Computer Interaction* course. You can also search by typing the name/code of the course in the input text area.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 3: click on the *“+”* symbol near the name of the course in order to add this course to your courses list.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3:** It is not clear which button/function to be used. The user could use the “+” in the course line or he/she can be supposed to select somehow the course and use “Add new course” function. |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4:** A distracted user could not understand the feedback. Hi will probably look for a confirmation message |

**Task 1.b:** add the course *Human-Computer Interaction* (not present in the courses list***)***to your couses list.

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| **Action1: press the button *“Join a new course”* in the *“My Courses”* page.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 2: scroll the courses list in the page *“Courses list”* until you find the *Human-Computer Interaction* course. You can also search by typing the name/code of the course in the input text area.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 3: since you do not find the course of your interest, click on *“Add new course”* button.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2:** It is not clear which button/function to be used. If the course is not in the list the user could use the search function lo look for it or the “Add new course” function. |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 4: fill the form with all the infos about the course of *Human-Computer Interaction*.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 5: click the *“Add”* button in order to save changes.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4:** a distracted user could not understand the feedback. Hi will probably look for a confirmation message |
| **Action 6: scroll the courses list in the page *“Courses list”* and search the *Human-Computer Interaction* course, which you have already added.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 7: click on the *“+”* symbol near the name of the course in order to add this course to your courses list.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3:** It is not clear which button/function to be used. If the course is not in the list the user could use the search function lo look for it or the “Add new course” function. |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4:** a distracted user could not understand the feedback. Hi will probably look for a confirmation message |

**Task 2:**

switch on lesson’s notifications for the *Human-Computer Interaction* course.

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| **Action1: press “my courses” button from the navigation bar.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 2: scroll the courses’ list or click on the search field and type the name of the course “Human Computer Interaction”.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 3: click on the bell button inside the Human Computer Interaction course’s box** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3:** I think yes, the bell icon if widely used. |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 4: click on the on/off button for the lessons’ notifications** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |

**Task 3:** Share a note regarding the course of *Human-Computer Interaction* to everyone following the course.

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| **Action1: Select the *Human-Computer Interaction* folder on *“My Notes”* page** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 2: search and select the note in the page *Human-Computer Interaction page* that you want to share, you can also search applying filters or by typing in the text area** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 3: click on the *“Share”* button on the bottom of the page in order to share the note with the other classmates in the *“Shared notes”* section.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |

**Task 4:** Take a new note regarding the course of *Human-Computer Interaction* directly using the desktop application.

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| **Action1: Press the *“Take note”* button on the navigation bar.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 2: Type the note in the proper section.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 3: Click on the graph icon in order to insert a graph in the note section.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
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| **Action 4: Once finished to write the note click on the *“Check”* symbol to save the note.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 5: Click on *“No keep it private”* box** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: ?** |

**Task 5:** Find a shared note regarding the course of *Human-Computer Interaction* and rank it.

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| **Action1: Select the *Human-Computer Interaction* folder on *“Share Notes”* page.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 2: earch and select the shared note in the page *Human-Computer Interaction page* that you want to share, you can also search applying filters or by typing in the text area.** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |
| **Action 3: click on one of the *“second star“*  buttons on the bottom of the page in order to give a rank of the shared note** |
| **Question 1:** *Is the effect of the action the same as the user’s goal at that point?*  **Answer 1: yes** |
| **Question 2:** *Will users see that the action is available?*  **Answer 2: yes** |
| **Question 3:** *Once users have found the correct action, will they know it is the one they need?*  **Answer 3: yes** |
| **Question 4:** *After the action is taken, will users understand the feedback they get?*  **Answer 4: yes** |